

KELER's Announcement - No. 07/2018

**On The Procedures To Inform Clients Securely
In The Case Of Fraud Or Security Threats
Perceived Or Detected By KELER**

Effective from: 15 January 2018

Dear Clients,

This Depository Announcement includes information on the procedure to inform Clients securely in the case of fraud or security threats perceived or detected by KELER Ltd.

If it perceives or detects fraud or security threats, in the interest of secure use, KELER informs Clients on the security procedure it introduces and/or the security procedure it expects from Clients (users), in due course, as follows:

1. If the group of Clients involved can be defined well, information is sent electronically to the user e-mail address provided upon contracting, and, depending upon the severity of the case, KELER attempts to provide information at the user phone number provided upon contracting.
2. If a large number of Clients is involved, KELER Ltd. publishes information on its website and in the announcement published in the KID (KELER Interface Device) system. Additionally, if justified, KELER informs Clients in e-mail, at the user e-mail address provided upon contracting.

Clients are required to monitor regularly the above information provided on the [website of KELER Ltd.](#) and in the KID system, and act accordingly.

KELER Ltd. does not assume any responsibility for damage resulting from inappropriate use, e.g. from failure to keep username and password login code secret.